



ONLINE BOOKING TERMS & CONDITIONS

NOOSA SPRINGS DOES NOT REFUND ONLINE PAYMENTS UNLESS THE COURSE IS OFFICIALLY CLOSED BY THE COURSE SUPERINTENDANT.

CONFIRMATION

- Successful online bookings receive an automatic confirmation via email.
- No further confirmation is required.
- The internet booking system is directly linked to the reservation software, and the customer will only be contacted further if a Noosa Springs staff member has a query regarding the booking.
- If a confirmation email is not received, the customer must check that the email details they have entered are correct.
- Queries, questions or problems with the Noosa Springs Booking System should be made by calling the Golf Shop on (07) 5440 3333 or by sending a detailed email to: golf@noosasprings.com.au
- Noosa Springs reserves the right to alter tee times without notice due to circumstances outside of Noosa Springs' control e.g. adverse weather conditions, slow play, course renovations.

TEE TIME MODIFICATIONS

- Bookings cannot be modified online. Modifications to tee times can be made by calling the Golf Shop on (07) 5440 3333 or by sending a detailed email to: golf@noosasprings.com.au
- In these circumstances no guarantee can be given for the requested date/time.
- Should the customer not be able to confirm a re-scheduled tee time, a 'rain-check' will be provided.
- 'Rain-checks' are for TEE TIMES ONLY.
- To redeem the 'rain-check' the customer is required to reschedule the tee times within two months of the original booking date.
- Should a player of a prepaid group become unable to play at the booked time, the Golf Shop must be advised within 48 Hours. Should 48 hours not be provided, Noosa Springs reserves the right to refuse a 'rain-check' for this non played tee time.
- Check in at the Golf Shop is required a minimum of 30 minutes before the booked tee time. Play cannot be guaranteed for a late check in. In this event a 'rain-check' will not be given.
- 'Rain-checks' must be used in full before the two month expiry date, partial 'rain-checks' will not be re-issued.
- A refund will only be paid to the original credit card used to secure the booking. In the event of a refund the credit card details must be supplied.
- After the confirmation of credit card details, refunds will be issued within 7 working days.

PRICING

- All prices shown are the total price in Australian Dollars for the goods/services being provided and are inclusive of a Goods & Services Tax (GST) of 10%.